



TuneMatch

Student Guide

Book your first piano lesson in under 5 minutes

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TuneMatch

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WEB
tunematch.net

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SECTION 0

Welcome to TuneMatch

TuneMatch connects you with vetted piano teachers for recurring online lessons. This guide walks you through everything a student needs — from creating an account to attending your first lesson.

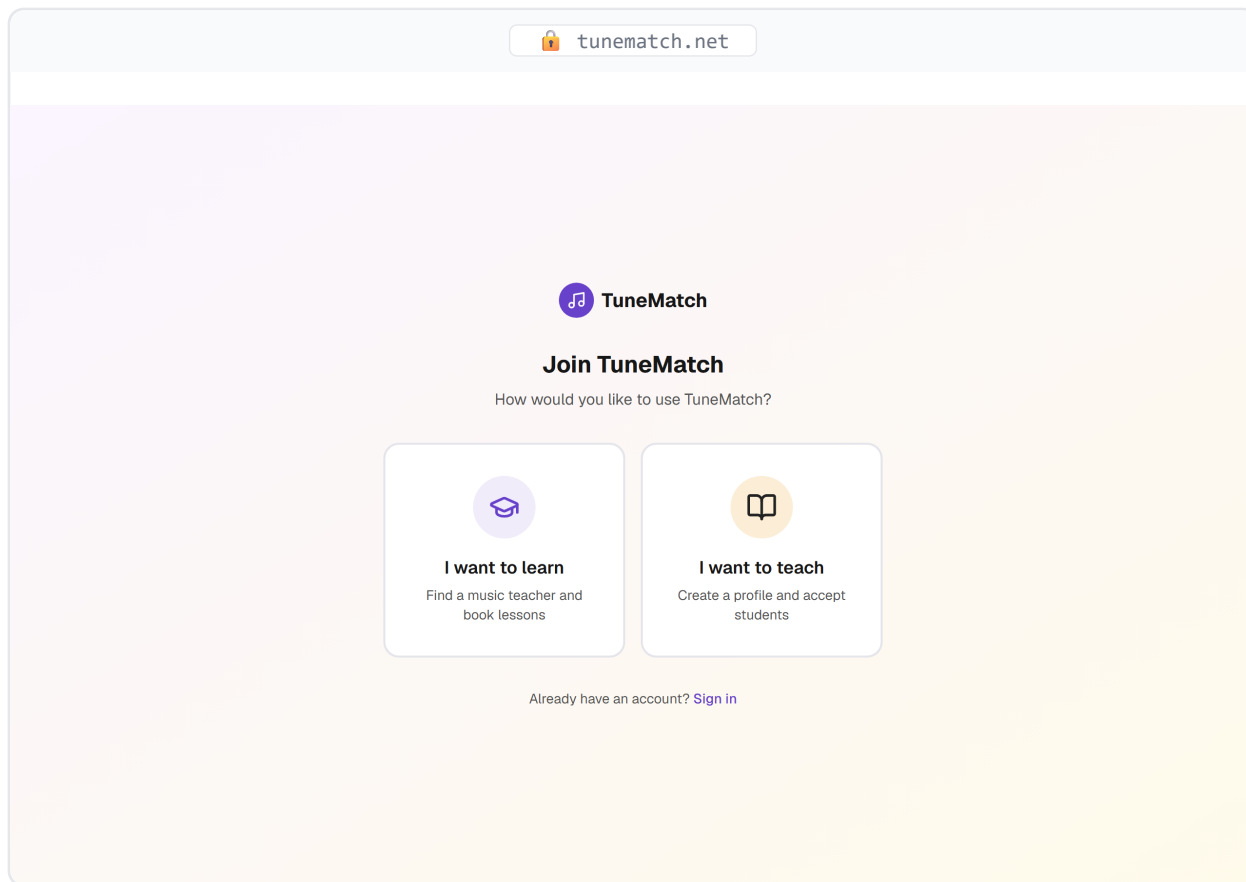
In this guide, you'll learn how to:

- Create your account in under a minute
- Find a teacher who fits your style and budget
- Book a trial or a recurring weekly subscription
- Attend your lessons and manage your schedule
- Cancel or switch teachers when you need to

SECTION 0

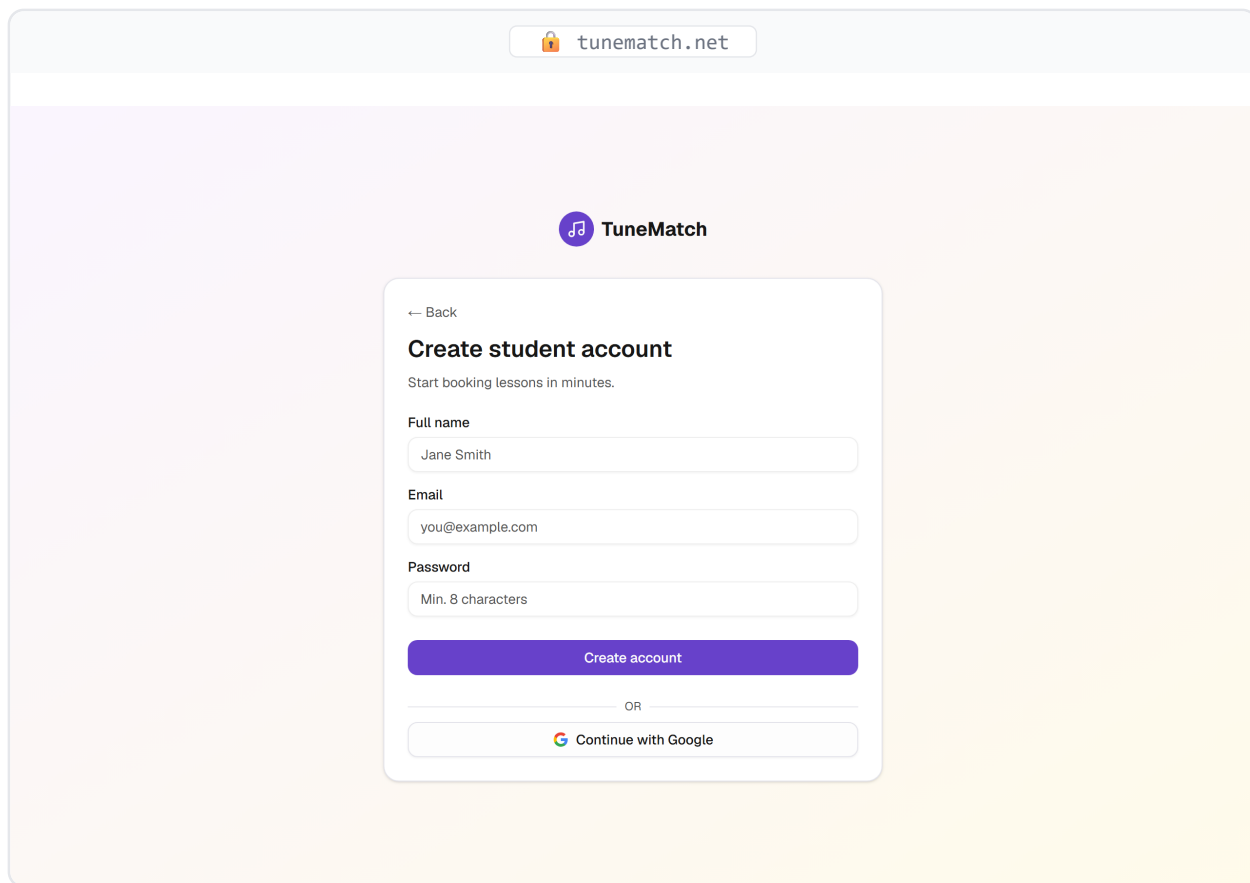
Creating your account

Go to tunematch.net/register and choose **I want to learn**.



Register — choose your role

Fill in your name, email, and a password (at least 8 characters). You can also continue with a Google account.



The screenshot shows a web browser window with the address bar displaying 'tunematch.net'. The page features the TuneMatch logo at the top center. Below the logo is a white card containing the registration form. The form includes a 'Back' link, a title 'Create student account', and a subtext 'Start booking lessons in minutes.' It has three input fields: 'Full name' (with 'Jane Smith' entered), 'Email' (with 'you@example.com' entered), and 'Password' (with 'Min. 8 characters' as a placeholder). A purple 'Create account' button is positioned below the password field. Underneath the button is an 'OR' separator, followed by a 'Continue with Google' button featuring the Google logo.

Register — student form

After signup you'll land directly on your dashboard. No email verification required to start browsing teachers.

SECTION 0

Finding a teacher

From the top-right **Find New Teacher** button (or tunematch.net/teachers) you'll see every approved teacher on the platform with their rating, review count, and lesson prices.

The screenshot shows the TuneMatch website interface. At the top, there's a navigation bar with the TuneMatch logo, links for 'Find Teachers' and 'How It Works', and buttons for 'Log in' and 'Sign up'. Below the navigation bar, the main heading is 'Find a Music Teacher', followed by '4 verified teachers available'. A filter bar shows various instruments: All, Piano, Guitar, Violin, Voice, Drums, Cello, Flute, Saxophone, Komuz, Dombra, Dutar, and Other. Four teacher cards are displayed in a grid:

- Ahmet Yilmaz**: 5.0 (1) rating, \$15 from / lesson. Instruments: Other, Zoom. Button: Book Trial \$10.
- Elena Vasquez**: 4.7 (33) rating, \$35 from / lesson. Instruments: Piano, Zoom. Button: Book Trial \$10.
- Marcus Williams**: 4.6 (27) rating, \$50 from / lesson. Instruments: Piano, Google Meet. Button: Book Trial \$10.
- Asemai Kanatbekova**: 0.0 (0) rating, \$10 from / lesson. Instruments: Komuz, Zoom. Button: Book Trial \$10.

The footer contains the TuneMatch logo, a brief description, and a grid of links categorized under Product, Teachers, Company, and Legal.

Product	Teachers	Company	Legal
Find Teachers	Apply to Teach	About Us	Privacy Policy
How It Works	Teachers FAQ	Blog	Terms of Service
Pricing		Contact	
		TutorMatch (non-music)	

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Browse teachers

Click any teacher's card to see their full profile — bio, video platform, weekly availability, and student reviews.

[Find Teachers](#)
[How It Works](#)
[Log in](#)
[Sign up](#)

Ahmet Yılmaz

Verified

Hızlı ama eğlenceli ve kalıcı öğretim

Other ★★★★★ 5.0 (1 reviews) 📍 Türkiye 🗣️ Zoom / Google Meet

About

Müzik Eğitimi alanında yüksek lisans derecesine sahip, 2006 yılından bu yana eğitim sektöründe aktif rol alan, yüksek motivasyonlu bir müzik öğretmeniyim. Kreş seviyesinden üniversiteye ve master-class düzeyine kadar geniş bir yaş yelpazesinde (0-75 yaş) birebir ders ve grup eğitimi tecrübesine sahibim. Rusya'da 2 yıl sanat yönetmenliği yapmış, dünyaca ünlü Rus Kızılordu Korosu ve Orkestrası ile konserlerde sahne almış bir müzisyenim. Aynı zamanda müzik alanında yayınlanmış eserleri olan bir yazar ve içerik üreticisiyim.

Experience

30+ years

Specialties

Classical, All Levels

Teaching Styles

Classical All Levels

Reviews

5.0

★★★★★

1 reviews

5	★	1
4	★	0
3	★	0
2	★	0
1	★	0

Mehmet Aydın

★★★★★

June 2026

I really enjoyed my first piano lesson. My teacher teaches at a good pace, explains things clearly, encourages me a lot, and motivates me to keep learning. He made me feel comfortable and excited to play piano. It was a great first experience, and I am looking forward to continuing. Highly recommended!

Lesson Pricing

30 min \$15	45 min \$20	60 min \$25
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45 minute lesson **\$20**

Book Trial \$10

[Book Regular Lesson](#)

Free cancellation up to 24 hours before lesson

Availability

July

<	Mon 6	Tue 7	Wed 8	Thu 9	Fri 10	Sat 11	Sun 12	>
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Monday, July 6

12:50 PM	1:00 PM	1:10 PM
1:20 PM	1:30 PM	3:20 PM
3:30 PM	3:40 PM	3:50 PM
4:10 PM	4:20 PM	4:30 PM
4:40 PM		

TuneMatch

Connecting aspiring musicians with exceptional music teachers. Start your musical journey today.

Product

[Find Teachers](#)

[How It Works](#)

[Pricing](#)

Teachers

[Apply to Teach](#)

[Teachers FAQ](#)

Company

[About Us](#)

[Blog](#)

[Contact](#)

[TutorMatch \(non-music\)](#)

Legal

[Privacy Policy](#)

[Terms of Service](#)

Teacher profile page

Two ways to start

- **Book a Trial** — usually a single lesson at a reduced rate; a good way to see if the fit is right before subscribing.
- **Book Recurring Lessons** — weekly or bi-weekly at the same time slot, billed automatically through Stripe.

SECTION 0

Booking a lesson

The booking flow is three steps.

Step 1 — Lesson options

Pick lesson length (30 / 45 / 60 min) and frequency (weekly or bi-weekly). Pricing updates in real time.

Step 2 — Time slot

Pick a day and time from the teacher's availability. Times shown are in **your** local timezone — the system auto-detects it from your browser.

Step 3 — Confirm & pay

Review the summary, then click **Pay with Stripe**. You'll be handed off to Stripe's secure checkout page to enter your card.

i Info

What "Platform fee" means — Bookings made through the public teacher list carry a 10% platform fee on top of the lesson price. Bookings that come through a teacher's own share link have no platform fee — the teacher covers it.

After payment, you'll land back on your dashboard with the first lesson scheduled. Recurring lessons renew automatically each week or every two weeks.

SECTION 0

Attending your lesson

Your **Upcoming Lessons** page lists every scheduled lesson with:

- Teacher name and photo
- Date, time (in your timezone), and duration
- Video platform (Zoom, Google Meet, etc.)
- A **Join Lesson** button that becomes active close to lesson time

The screenshot shows the TuneMatch dashboard. At the top, there's a browser tab for 'tunematch.net'. The dashboard has a left sidebar with the TuneMatch logo, user profile for Mehmet Aydin, and navigation links for Lessons (Upcoming, Past, Recurring Bookings) and Settings (Profile). The main area is titled 'Upcoming Lessons' and shows a single lesson with teacher Ahmet Yilmaz on Thursday, July 9 at 4:30 PM for 30 minutes. The lesson is scheduled on Zoom. Action buttons include Zoom, a calendar icon, Skip, and Join Lesson. A 'Find New Teacher' button is in the top right of the lessons section.

Dashboard — Upcoming Lessons

One hour before your lesson you'll receive an email reminder with the meeting link. Click **Join Lesson** in your dashboard or the link in the email — whichever is closer at hand.



Tip

If you can't make it, click the **Skip** button on the lesson card. Skipping ahead of time avoids no-show flags. Refunds for skipped lessons follow the cancellation policy in section 6.

 tunematch.net

**Ahmet Yilmaz**
📅 Thu, Jul 9 ⌚ 4:30 PM 🕒 30 min

[Zoom](#)  [Skip](#) [Join Lesson](#)

Skip button — cancel a single lesson without ending the subscription

SECTION 0

Managing your subscriptions

The **Recurring Bookings** sidebar tab lists every active subscription — one card per teacher/schedule combination.

The screenshot shows the TuneMatch website interface. At the top, there's a navigation bar with the TuneMatch logo and a 'Student Guide' link. Below this, the 'Recurring Bookings' section is highlighted in the sidebar. The main content area shows a table of active subscriptions. The table has columns for Teacher, Status, Day, Time, Duration, Price, and a Cancel button. One subscription is listed for Ahmet Yilmaz, with a status of 'Active'. The details for this subscription are: Weekly lessons, Thursdays, 4:30 PM, 30 min, \$16.5/lesson. A 'Cancel' button is next to the price. Below the table, it says 'Next lesson: Jul 2, 2026 at 4:30 PM'.

Teacher	Status	Day	Time	Duration	Price	Cancel
Ahmet Yilmaz	Active	Thursdays	4:30 PM	30 min	\$16.5/lesson	X Cancel

Next lesson: Jul 2, 2026 at 4:30 PM

Recurring Bookings — one card per active subscription

Each card shows:

- Teacher, day, time, duration, price per lesson
- **Status** — Active, Past Due (payment failed), or Cancelling
- **Next lesson** date
- A **Cancel** button

When you cancel

- Lessons already paid for stay on your schedule until the end of the current billing period.

- Future lessons are cancelled and won't be billed.
- Lessons cancelled **more than 24 hours before start** are refunded automatically. Later cancellations are not refunded (the teacher's slot was reserved).

Past Lessons shows every completed lesson you can look back on and leave a review for.

 TuneMatch

 Mehmet Aydin
aydinmehmetcema@gmail...

LESSONS

 Upcoming Lessons

 Past Lessons

 Recurring Bookings

SETTINGS

 Profile

 Log out

tunematch.net

Past Lessons

Your completed piano lessons

 Ahmet Yilmaz
Jul 2, 2026 30 min [Leave Review](#)

 Ahmet Yilmaz
Jun 15, 2026 30 min [Leave Review](#)

 Ahmet Yilmaz
Jun 7, 2026 30 min [Reviewed](#) ★★★★★

Past Lessons — review or replay any completed session

SECTION 0

Notifications

Under **Settings** → **Notifications** you'll see what TuneMatch sends you:

 TuneMatch

 **Mehmet Aydin**
aydinmehmetcema@gmail.com

LESSONS

 Upcoming Lessons

 Past Lessons

 Recurring Bookings

SETTINGS

 Profile

 Log out

tunematch.net

Account Settings

Manage your profile and preferences

 **Profile Information**

Update your personal information



Profile photo can be updated via your teacher profile page.

Display Name

Mehmet Aydin

Email

aydinmehmetcema@gmail.com

Email address is managed through your authentication provider and cannot be changed here.

Save Changes

 **Notifications**

Choose how you want to be notified

Email Notifications Always on

Receive lesson confirmations and updates via email

☒

SMS Notifications Coming soon

Get text messages for important updates

☐

Lesson Reminders Always on

Receive reminders before your lesson

☒

Marketing Emails Coming soon

Receive tips, promotions, and new teacher announcements

☐

 **Security**

Manage your account security

Password

Password resets are handled via the login page

Reset Password

Danger Zone

Irreversible actions for your account

Delete Account

Permanently delete your account and all data. Contact support to proceed.

Delete Account

Notification preferences — badges show what's shipped and what's coming

- **Email Notifications** — Always on. Confirmation emails on booking and payment, plus lesson reminders.
- **Lesson Reminders** — Always on. Sent about one hour before each lesson.

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- **SMS Notifications** — Coming soon.
- **Marketing Emails** — Coming soon.

SECTION 0

Frequently asked questions

Do I need to install any software?

No. Lessons happen in your teacher's chosen video platform (Zoom, Google Meet, etc.) — most work in a browser. Zoom offers a desktop client if you prefer.

What if my teacher cancels a lesson?

You'll get an email notification and the lesson is refunded automatically.

Can I switch teachers?

Yes. Cancel your current subscription (see the Managing subscriptions section) and book with a new teacher. No penalty.

Can I get a lesson recording?

That's up to your teacher — TuneMatch doesn't record lessons automatically.

How does the trial work?

A trial is a single lesson at a discounted price. You're not automatically enrolled in a subscription — you decide after the trial whether to book recurring lessons.

When does Stripe charge me?

For recurring subscriptions, Stripe charges you at the start of each billing cycle (weekly or bi-weekly). Cards on file are handled entirely by Stripe — TuneMatch never sees your card number.

What if payment fails?

Stripe will retry the charge up to 4 times over about 10 days (Smart Retries). Your subscription shows **Past Due** on the Recurring Bookings tab during that window. If all retries fail, the subscription is cancelled.

SECTION 0

Support

- **Email:** info@tunematch.net
- **Password reset:** tunematch.net/forgot-password
- **Refund questions or account issues:** email support with the affected teacher and lesson date.

Response time is usually under one business day.

TuneMatch is a marketplace connecting piano students with independent teachers. Payments processed by Stripe. Lessons happen on third-party video platforms chosen by each teacher.